

Lessons Learned on Software Engineering for Sustainability

Ruzanna Chitchyan

*Work done in collaboration with the
[Karlskrona Manifesto Team](#)*



KARLSKRONA MANIFESTO FOR SUSTAINABILITY DESIGN

Introduction

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As software practitioners and researchers, we are part of the group of people who design the software systems that run our world. Our work has made us increasingly aware of the impact of these systems and the responsibility that comes with our role, at a time when information and communication technologies are shaping the future. We struggle to reconcile our concern for planet Earth and its societies with the work that we do. Through this work we have come to understand that we need to redefine the narrative on sustainability and

There is a perception that sustainability is a distinct discipline of research and practice with a few defined connections to software.

Whereas sustainability is a pervasive concern that translates into discipline-specific questions in each area it applies.

There is a perception that sustainability is a problem that can be solved, and that our aim is to find the 'one thing' that will save the world.

Whereas it is a 'wicked problem' - a dilemma to respond to intelligently and learn in the process of doing so; a challenge to be addressed, not a problem to be solved.

There is a perception that there is a tradeoff to be made between present needs and future needs, reinforced by a common definition of sustainable development, and hence that sustainability requires sacrifice in the present

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As designers of software technology, we are responsible for the long-term consequences of our designs. Design is the process of understanding the world and articulating an alternative conception on how it should be shaped, according to the designer's intentions. Through design, we cause change and shape our environment. If we don't take sustainability into account when designing, no matter in which domain and for what purpose, we miss the opportunity to cause positive change.

Sustainability - what is that?

sustainability



NOUN

- 1 The ability to be maintained at a certain rate or level.

'the sustainability of economic growth'

'the long-term sustainability of the project'

+ More example sentences

- 1.1 Avoidance of the depletion of natural resources in order to maintain an ecological balance.

'the pursuit of global environmental sustainability'

'the ecological sustainability of the planet'

+ More example sentences

<https://en.oxforddictionaries.com/definition/us/sustainability>

Category	Finding
Individual findings	Sustainability as environmental or financial Sustainability as separate from SE Sustainability as a nice-to-have quality
The professional environment	Lack of methodological support Need for mentality change Assumed costs as barrier Concerns of small companies The role of the customer Companies lack time Engineers lack management support for it Doubts about benefits for business Perception of trade-offs and risks
Norms in SE practice	Project success assessed at delivery only Poor communication of sustainability values Regulations are drivers for sustainability

Lesson 1 On need for methods and tools: e.g., UN Sustainable Development Goals



Software requirements – key to sustainability

“**Requirement:** necessary (or desired) function, attribute, capability, characteristic, or quality of a **system** for it to have **value and utility** to a **customer** or other stakeholder”

What the software system will implement
(is Sustainability here?)

What the client will check as an
acceptance criteria (is Sustainability
here?)



Lesson 2 On need for dimensional & temporal link up: Sustainably Awareness Questions

Dimension	Topics
Social	Sense of community; Trust; Inclusiveness & Diversity; Equality; Participation & Communication
Individual	Health; Lifelong learning; Privacy; Safety; Agency
Environmental	Materials and Resources; Soil, Atmospheric and Water Pollution; Energy; Biodiversity and Land Use; Logistics and Transportation
Economic	Value; Customer Relationship Management; Supply chain; Governance and Processes; Innovation and R&D
Technical	Maintainability; Usability; Extensibility and Adaptability; Security; Scalability

Big Success: what effects will the long term continuous and large-scale use of your system will have on its in-situ environment?

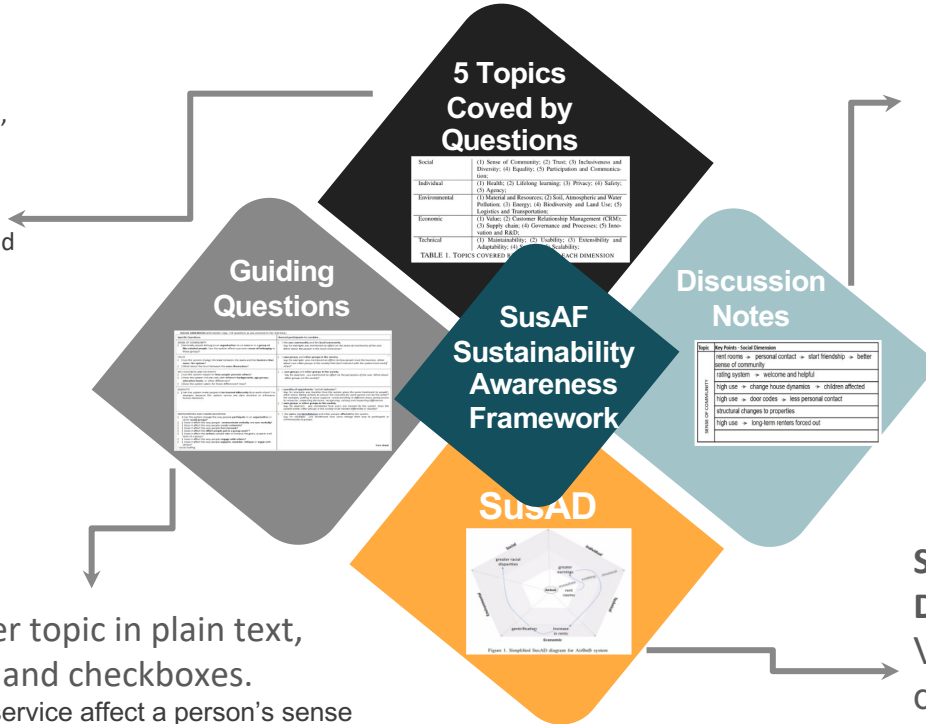
Lesson 3 On Need for Examples: Sustainability Awareness Framework

5 Topics per Dimension,

E.g.,

Social: Sense of Community, Trust, Inclusion and Diversity, Equity, Participation and Communication

Environmental: Materials and Resources, Energy, Biodiversity and Land Use, Logistics, Soil and Atmosphere



5 Topics Covered by Questions

Social	(1) Sense of Community; (2) Trust; (3) Inclusion and Diversity; (4) Equity; (5) Participation and Communication
Individual	(1) Health; (2) Learning; (3) Privacy; (4) Safety; (5) Agency
Environmental	(1) Material and Resources; (2) Soil, Atmospheric and Water Pollution; (3) Energy; (4) Biodiversity and Land Use; (5) Logistics and Transportation
Economic	(1) Value; (2) Customer Relationship Management (CRM); (3) Supply Chain; (4) Governance and Processes; (5) Innovation and R&D
Technical	(1) Maintainability; (2) Usability; (3) Extensibility; and Adaptability; (4) Interoperability

TABLE 1. TOPICS COVERED BY THE SUSTAINABILITY AWARENESS FRAMEWORK

Guiding Questions



Discussion Notes

Topic	KeyPoint - Social Dimension
rest home	= personal contact = start friendship = better sense of community
calling system	= welcome and helpful
high use	= change house dynamics = children affected
high use	= door noise = less personal contact
	structural changes to properties
high use	= long term renters forced out

SusAD



Conclusions on:

- Identifying **chain-of-effects**;
- **Impact** of widespread and long-term use;
- **Risks and Opportunities**

E.g. New York Airbnb, homeowners earn 55% more than long term rental -> 7,000 - 13,000 units of housing off rental market in NY -> 1.4% long term rental increase -> gentrification and segregation.

Guiding Questions per topic in plain text, examples, reminders and checkboxes.

E.g., How can the product/service affect a person's sense of belonging to these groups?

Sustainability Awareness Diagram (SusAD):

Visualisation tool, breaks down graph into the five interrelated dimensions of sustainability.

Lessons on Practical Use

- Lesson 4: On efficiency of analysis:
 - Quick recording of relevant issues and results
 - Help to focus on areas of interest
- Lesson 5: On adaptation to context of use
 - Introductory Use
 - Single dimension
 - Introductory format
 - Use for teaching and training

Dimensions: Environmental

Material and resources includes everything that is needed to produce, deploy, operate, and cease a product or service.

How are materials consumed to produce the product or service?
What about to operate the product or service? E.g., requires hardware.
How can it change the way people consume material? E.g., encourage to buy more?

Waste & pollution means effects the product or service might have on soil, atmospheric, and water pollution.

... or supplies generate waste or emissions?
produce waste or emissions?
How much waste or emissions are generated?
Input recycling?

... effects of a product or service on biodiversity in its operation affected land.
plants or animals around it? Or elsewhere?
position of the soil around it? E.g., occupying / cropland?

The dimensions

There are five dimensions of sustainability.

Social
Individual
Environmental
Economic
Technical

The diagram

The diagram supports the visualization of the analyzed chains of effects.

Overview: The SusAF

The process

- Warm-Up** Introduction of the participants, the SusAF, and the IT product under analysis. 30 Min
- Capture** Collect and categorize potential effects of the IT products regarding sustainability. 40 Min
- Analysis** Build chains of effects in order to discover causal relationships. 30 Min
- Synthesis** Discuss opportunities and risks, and develop corresponding actions. 20 Min

Sustainability: a systems crosscutting concern - More challenges than solutions

- Integration into software management processes
- Integration into software development tool chain
- Supporting adaptation of system of systems

