

Digital Toolkit Intern (Find a Solution Programme)

This internship is part of the Find a Solution programme which brings together current students and local Third Sector organisations to tackle issues of strategic importance through projects that will have a lasting impact.

We are looking for an enthusiastic and motivated individual to fill an internship role within our small, friendly team based in Glasgow to work on an exciting project to produce a digital toolkit. These “Learning Bites” will be hosted on Richmond’s Hope website and include animation, videos & resources for educational staff, parents & carers to help them support bereaved children & young people. Over the course of the internship (160 hours), the key outputs of the project will be:

- Produce a short animated film
- Produce videos
- Collate existing content & resources (currently in PDF format) into a web-based digital toolkit
- Upload content onto website via CMS system

We aim to provide a safe time and space for the children to explore their feelings and the impact of the death on their lives. We believe that each child’s grief is different. Sessions are tailored to meet their need. Children are usually offered around 12 individual, face to face sessions which use therapeutic play and creative activities to encourage children/young people to explore feelings and how their grief has impacted their lives. Activities are centred on memories, feelings, and ways of looking after themselves. Children are encouraged to find their own ways of coping, preparing them for when they feel they do not need our support any longer.

The children and young people we support typically have experienced emotional, behavioural, and physical responses as a result of their grief. The children who come to Richmond’s Hope have experienced a bereavement that has negatively impacted upon their physical and mental health. Often the bereavement has been traumatic such as heart attack, accidental death, violent death, or suicide.

Over the past two years, we’ve seen a huge increase in demand for our services. Some of the children we see have experienced extremely challenging situations in their young lives. COVID-19 and isolation have really magnified the impact of bereavement and reduced the access of children and young people to their regular coping strategies - such as friends, family and routine.

It can be very empowering for children and families who have used Richmond’s Hope to share their experiences. This internship role will involve developing videos and compelling

digital content and this may also include speaking to families about their lived experiences of child bereavement.

This internship will be for 20 hours per week for 8 weeks and will take place during summer 2023.

What makes this internship stand out? (training, benefits etc)

This role presents an exciting opportunity to work on a project from start to completion and gain valuable third sector experience.

Training will be given relating to charity fundraising regulations & induction to the charity as well as a full briefing document and access to digital assets such as videos & images.

If there are any free courses or training that the individual would like to access, we would be happy to provide this. Reasonable travel expenses will be covered.

Length of Internship (in weeks)

8 weeks

Starting month

June

Is the internship part-time or full-time?

Part time

For part-time roles, how many hours will the intern work?

20 hours per week

Required Year Group

- Undergraduate 3rd year
- Undergraduate 2nd year
- Undergraduate 4th year
- Undergraduate 1st year
- Undergraduate 5th year

Targeted College

Any

Required Degree Discipline

Digital Media and Information Studies, Computing Science, Marketing or Design-related or Any with relevant skills and experience

The essential criteria for the role are

- E1 Experience in developing digital content for websites
- E2 Experience in creating videos using live footage and animation
- E3 Experience using video editing packages & software
- E4 Creative use of photography & video to produce online content
- E5 Good IT skills & experience with Microsoft Office packages particularly design tools such as Canva & Shutterstock
- E6 Organisational skills & ability to work flexibly

The desirable criteria for the role are

- D1 Experience of using CMS systems for updating websites
- D2 Experience working with children & young people